



THE EMERGENCY ACTION GUIDE

WHAT TO DO IF SOMETHING GOES WRONG ONLINE

STELLA CHINONSO-ANI



RECOGNIZE
THE PROBLEM



GET HELP
FAST



TALK TO A
TRUSTED ADULT



PROTECT
YOURSELF

THE EMERGENCY ACTION GUIDE

WHAT TO DO IF
SOMETHING GOES WRONG ONLINE



REPORT
THE THREAT



SECURE YOUR
ACCOUNTS



SAVE THE
EVIDENCE



STAY CALM
& SAFE



STAY SAFE.
TAKE ACTION.
GET HELP.
YOU'VE GOT
THIS!



STELLA CHINONSO-ANI

Even Scam-Proof Superstars make mistakes sometimes.

The truth is that nobody is perfect online.

Even adults click the wrong links, trust the wrong people, or fall for scams.

The important thing is knowing what to do next.

This guide will show you exactly what to do if you ever find yourself in a tricky online situation.

Remember:

Making a mistake is not the problem.

Hiding it is.

The faster you speak up, the easier it is to fix.

Emergency 1

You Clicked A Suspicious Link

Maybe you clicked it by accident.

Maybe you were curious.

Maybe it looked real.

Don't panic.

What To Do

✓ Close the website immediately.

✓ Stop entering information.

- ✓ Tell a parent, guardian, or trusted adult.
- ✓ Do not click anything else on the page.

What NOT To Do

- ✗ Keep exploring the website.
- ✗ Download anything.
- ✗ Try to fix it by yourself.

Superstar Tip

One click doesn't always cause damage.

Speaking up quickly is the smartest move.

Emergency 2

You Shared Your Password

Maybe someone tricked you.

Maybe you trusted the wrong person.

What To Do

- ✓ Tell a trusted adult immediately.
- ✓ Change the password right away.
- ✓ Log out of all devices if possible.
- ✓ Check for unusual activity.

What NOT To Do

- ✗ Hope the problem goes away.

 Wait until tomorrow.

Superstar Tip

The faster a password is changed, the safer your account becomes.

Emergency 3

Someone Stole Your Gaming Account

This can feel upsetting.

You may lose:

- Coins
- Skins
- Progress
- Achievements

But don't give up.

What To Do

-  Tell a trusted adult.
-  Contact the official game support team.
-  Change linked passwords.
-  Save screenshots of messages if possible.

What NOT To Do

-  Pay strangers to recover your account.
-  Trust unofficial recovery services.

Superstar Tip

Many recovery offers are actually new scams.

Emergency 4

A Stranger Is Asking Personal Questions

Examples:

"Where do you live?"

"What's your phone number?"

"What school do you attend?"

What To Do

- ✓ Stop answering questions.
- ✓ Block the account.
- ✓ Tell a trusted adult.

What NOT To Do

- ✗ Continue the conversation.
- ✗ Share personal information.

Superstar Tip

Safe people respect boundaries.

Emergency 5

Someone Wants To Keep Secrets

Examples:

"Don't tell your parents."

"This is just between us."

"Promise not to tell anyone."

What To Do

- ✓ Tell a trusted adult immediately.
- ✓ Save the messages if possible.
- ✓ Block the person.

What NOT To Do

- ✗ Keep the secret.

Superstar Tip

Safe friendships never require secret conversations.

Emergency 6

You Receive A Scary Message

Examples:

⚠ "Your account will be deleted."

⚠ "You're in trouble."

⚠ "Your device has a virus."

What To Do

- ✓ Stay calm.
- ✓ Don't click links.
- ✓ Show the message to a trusted adult.

What NOT To Do

- ✗ Panic.
- ✗ Rush into action.

Superstar Tip

Scammers often use fear to stop people from thinking clearly.

Emergency 7

Someone Is Pretending To Be Your Friend

Sometimes scammers create fake profiles.

They may use fake photos and fake stories.

What To Do

- ✓ Be cautious.
- ✓ Ask questions.
- ✓ Verify who they are.
- ✓ Tell a trusted adult if something feels wrong.

What NOT To Do

 Trust someone just because they seem nice.

Superstar Tip

Trust should be earned, not given away quickly.

Emergency 8

You Think You Have Been Scammed

Maybe something doesn't feel right.

Maybe you already shared information.

What To Do

 Stop communicating with the person.

 Save screenshots if possible.

 Tell a trusted adult immediately.

 Follow their advice.

What NOT To Do

 Hide what happened.

Superstar Tip

The sooner you report a scam, the easier it is to limit the damage.

The S.P.E.A.K. Formula

Whenever something goes wrong online, remember:

S — Stop

Pause immediately.

P — Protect Yourself

Stop sharing information.

E — Explain What Happened

Tell a trusted adult.

A — Ask For Help

Don't solve it alone.

K — Keep Evidence

Save messages or screenshots if possible.

Activity: What Would You Do?

Read each situation and decide what you would do.

Situation 1

You accidentally click a suspicious link.

Your Answer:

Situation 2

Someone asks for your password.

Your Answer:

Situation 3

A stranger asks where you live.

Your Answer:

Situation 4

Someone tells you to keep a secret from your parents.

Your Answer:

Situation 5

You think your gaming account has been hacked.

Your Answer:

The Scam-Proof Superstar Promise

Read this aloud:

"If something goes wrong online, I will speak up, stay calm, and ask for help."

Again:

"If something goes wrong online, I will speak up, stay calm, and ask for help."

That is what real Scam-Proof Superstars do.

Final Reminder

Being safe online does not mean never making mistakes.

Being safe online means knowing what to do when mistakes happen.

The strongest digital safety skill is not knowing everything.

It is knowing when to ask for help.

And now you do. Congratulations, Superstar!